

<u># IN STOCK</u>	<u>FORMAT</u>	<u>DEPT</u>	<u>TITLE</u>	<u>YEAR</u>
yes	electronic	MGT	2010 Lodging Survey - Services, Facilities, Trends	2010
yes	electronic	MGT	The Destructive Impact of Increasing Hotel Taxes 2010	2010
yes	electronic	MGT	Lodging Taxes in Ohio OH&LA 2010	2010
yes	electronic	MGT	2010 Hotel Taxes in 50 Most Traveled to Cities in the U.S.	2010
yes	electronic	MGT	Lodging Tax Primer 2010	2010
yes	electronic	MGT	Current & Future Technology Use in the Hospitality Industry	2008
yes	electronic	MGT	Room Taxes and Economic Impact of the Lodging Industry	2008
yes	electronic	MGT	The Quiet Good Final Report	2005
yes	electronic	MGT	The Quite Good Executive Summary	2005
yes	electronic	MGT	The Power of Multicultural Markests	2010
yes	electronic	MGT	Turnover & Diversity in Lodging	2005
yes	electronic	MGT	AH&LA Biochemical Clean Up Protocol	2005
yes	electronic	MGT	An Introduction to Hotel Systems	2008
yes	electronic	MGT	Computer Failure Contingency Planning	2009
yes	electronic	MGT	E-Commerce	2006
yes	electronic	F&B	Food & Beverage Systems	2006
yes	electronic	MGT	Fundamentals of System and Data Security	2006
yes	electronic	MGT	Hotel Technology Infrastructure	2006
yes	electronic	MGT	PCI Compliance Process for Lodging Establishments	2010
yes	electronic	MGT	Principles of Privacy	2005
yes	electronic	MGT	Revenue Management	2006
yes	electronic	MGT	Creating an Accessible Web Presence for the Lodging Industry	2010
yes	electronic	MGT	Telecommunications in the Hospitality Industry	2009
1	(DVD)	MGT	Card Check Video for Employers	2009
2	(DVD)	MGT	Video on Unions for Employees	2009
1	(DVD)	GUEST SV	10-Minute Trainer: Guest Service	2008
1	(DVD)	SALES	Sales Tactics in a Tough Economy	2009
1	(DVD)	GUEST SV	Guestroom & Bathroom Cleaning	2008
1	(DVD)	MGT	Lodging Safety Works	2008
2	(DVD)	GUEST SV	Professional Coutesy Van Service	2005
1	(DVD)	MGT	Crisis Communcations	2003
1	BOOK	MGT	Impact of Room Tax Increases on the Lodging Industry	1998
1	BOOK	F&B	Managing Bevererage Service	2004
1	BOOK	F&B	Planning and Control for Food and Beverage Operations (7th Ed)	2009
1	BOOK	MGT	Hotel Investments (4th Ed)	2006
2	BOOK	B&B	How to Open & Operate a Successful Bed & Breakfast Business	1990
1	BOOK	MGT	Lean and Meaningful- A New Culture for Corporate America	1998
2	WORKBOOK		Lodging Management Program (Year 2)	2006